

HEALTH AND WELL BEING BOARD
31/01/2017 at 2.00 pm



Present: Councillor Dearden (Chair)
Councillors Chauhan, Harrison, Moores and Price

Dr Zuber Ahmed	Oldham CCG
Jon Aspinall	Greater Manchester Fire and Rescue Service
Katy Calvin-Thomas	Pennine Acute Hospitals NHS Trust
Caroline Drysdale	Pennine Care NHS Foundation Trust
Denis Gizzi	Managing Director, Oldham NHS Clinical Commissioning Group
Cath Green	FCHO
Carole Hugall	Bridgewater Community Health Care NHS Foundation Trust
Majid Hussain	Lay Chair Clinical Commissioning Group (CCG)
Superintendent Daniel Inglis	Greater Manchester Police
Dr Keith Jeffery	Oldham CCG
Maggie Kufeldt	Executive Director - Health and Wellbeing
Stuart Lockwood	Oldham Community Leisure
Dr Ian Wilkinson	Oldham CCG
Liz Windsor-Welsh	Voluntary Action Oldham

Also in Attendance:

Oliver Collins	Principal Policy Officer
Cath Conroy	Strategic Asset Management
Lori Hughes	Constitutional Services

1 **APOLOGIES FOR ABSENCE**

Apologies for absence were received from Nicola Firth, Alan Higgins, Jill Beaumont, Mark Warren and Kath Wynne-Jones.

2 **URGENT BUSINESS**

There were no items of urgent business received.

3 **DECLARATIONS OF INTEREST**

There were no declarations of interest received.

4 **PUBLIC QUESTION TIME**

Two public questions were received from Mr. James Allen:

1. "After listening to Granada Reports at 6 pm on the 10/11/16 on home care Local Government provides. Liverpool and Oldham was mentioned where inconsistencies are a problem and complaints are said to be rising. I would like to ask:

- 1) Has this Council had complaints about the working practices by the people in their home care schedule and how many?
- 2) But of the complaints how many received and sorted, how many are still outstanding?
- 3) What is this Council doing to address the cuts, of which this Government has put in force, in the financial budget cuts it provide on home care within local authorities sector.

I would ask that Health and Wellbeing Board take this on board and report at the next meeting on the 31/1/17 with their findings.

Also, at the first full Council meeting in the new year, on what the position is at present on home care, and what can be done to challenge this Government on providing more capital on the budget to Oldham, also to provide a better output from home care service for those who receive this, also to look at their own practice within this area.”

The following response was provided:

- “1. Has this Council had complaints about the working practices by the people on their home care schedule, and if so, how many? Between 25th January 2016 and 25th January 2017, the council handled 11 complaints it received about domiciliary care provision.
2. Out of the complaints, how many received and sorted, how many are still outstanding? None of the complaints remain ongoing.

The adult social care complaints regulations provide for independent organisations we contract with to be able to answer their own complaints, but also leave it to open to council to become involved. In Oldham, if a person complains to the Adult Social Care Complaints team, we investigate the case and the Council agrees the response. If a person goes directly to a provider, the provider doesn't have to tell us about the complaint and has a right to deal with it themselves.

3. What is the Council doing to address the cuts, of which this Government has put in place in the financial budget cuts it provides on home care within the local authority sector (footprint)?

The Council is undertaking a range of actions to ensure that the homecare market in Oldham is able to operate effectively and examples as follows:

- a) The Council has used its resources to address a financial deficit in the 2016/17 financial year.
- b) The council used reserves of £2.7 million to offset the requirements of the National Living wage and set up

contracts to ensure home care workers are paid a rota average of £8 per hour.

- c) The Council is working with the Greater Manchester Health and Social Care Partnership to review and respond to the issues the sector is currently facing.
 - d) The councils developing ICO will be considering how the homecare sector forms part of the wider neighbourhood cluster development work.
 - e) Looked at new ways of working and encouraging creativity in the sector for example looking at developing home from hospital
2. “After listening to GMB on ITV on the 30/11/16 on the dyslexia topic in young people 14 years and under, I would like to ask:

What is the body doing to address this problem in the same lines this body is trying to address obesity;
How are you trying to get the right treatment for people who cannot afford to get this privately;
What liaisons are being done to get these people to see an appropriate counsellor and NHS treatment??
Does this cover mental issues?”

The Director of Education and Early Years provided the following response:

“Thank you for your recent letter, addressed to the Oldham Health and Wellbeing Board, regarding provision for children and young people in Oldham who have Dyslexia. The vast majority of students with dyslexia have their needs identified and met within their local mainstream school and receive appropriate support and intervention. Schools seeking additional support can approach the local authority’s specialist advisory teaching team who offer a range of training and support packages specifically targeted towards developing dyslexia friendly schools. This can include working with individual pupils or providing whole staff training to help students how to understand their own learning needs as well as offering assessment for pupils who might require access arrangements for external examinations. Schools are aware that some students’ self-esteem and wellbeing are affected by difficulties such as those arising from dyslexia or other moderate learning needs and that they may need a greater level of support than is available through the schools own pastoral system. In such cases there is referral system to Health Young Minds to explore whether there is any underlying mental health need which can then be addressed. I trust this satisfactorily addressed the point you have raised.”

RESOLVED that the questions and responses be noted.

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MINUTES OF PREVIOUS MEETING

RESOLVED that the minutes of the Health and Wellbeing Board held on 1st November 2016 be approved as a correct record.

6 **MINUTES OF THE HEALTH SCRUTINY SUB-COMMITTEE**

RESOLVED that the minutes of the Health Scrutiny Sub-Committee meeting held on 8th November 2016 be noted.

7 **HEALTH PROTECTION GROUP MINUTES**

RESOLVED that the minutes from the Health Protection Group meeting held on 8th December 2016 be noted.

8 **BEST START IN LIFE PARTNERSHIP MINUTES**

RESOLVED that the minutes from the Best Start in Life Partnership meeting held on 1st December 2016 be noted.

9 **ACTION LOG**

RESOLVED that the Action Log from the meeting held on 8th November 2016 and the Development Session held on 13th December 2016 be noted.

10 **MEETING OVERVIEW**

RESOLVED that the meeting overview for the Health and Wellbeing Board held on 31st January 2017 be noted.

11 **INTEGRATED COMMISSIONING SYSTEM AND GM TRANSFORMATION FUND UPDATE**

The Board gave consideration to an update on the allocation of the £450m Transformation Fund which supported the implementation of the GM agreement on the devolution of health and social care. Access to the fund was now open. An application to the Transformation Fund had been submitted on 14th October 2016 to support the implementation of the Oldham Integrated Care Organisation. The bid consisted of a funding request for service transformation and programme support which would be matched on a 50:50 basis by Oldham organisations.

The service transformation and programme management costs were outlined in the report. The bid addressed all four transformation programmes in the Oldham Locality Plan which included establishing an integrated care organisation, mental health is central to good health, starting well and thriving communities.

The Board were informed of developments on the service modelling and the commissioning ambition. Further information would be brought to the next formal meeting of the Health and Wellbeing Board. The Board were advised of the work on the collective agreement across the Borough.

The Board sought and received clarification on the how the ICO fit with the GM Devolution work and the developments in Greater Manchester and the North East Sector.

The Board also sought and received clarification on social value and the opportunities being provided in the Borough and how local needs would be addressed.

A response to the submission had been expected in January 2017, however, this was delayed due to the GM Team for the challenges of the North East Sector to be addressed. A non-recurrent source of funding had been identified for the work to continue over the coming months.

RESOLVED that:

1. The update on the Integrated Commissioning System and GM Transformation Fund be noted.
2. Further progress report to be provided at the next formal meeting of the Health and Wellbeing Board.

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GM HEALTH & SOCIAL CARE PARTNERSHIP

The Board gave consideration to Greater Manchester Health and Social Care Partnership Board's six month progress report and the outlined proposals North East Sector Framework for the commissioning of Acute Services.

The six month progress report informed of progress on the health and social care budget, Transformation Fund and priorities for the coming months. The four transformation themes were:

- Population health: starting well, living well and aging well
- Making sure local health and social care services work far better together in local neighbourhoods
- Helping hospitals work together better
- Sharing more across public services.

Work was underway to continue to transform health and social care; work to support carers and social care; develop the Greater Manchester Health Check programme; work with the voluntary, community and social enterprise sector; engage with the pharmaceutical industry; use new technology to better inform patients and doctors and help hospitals work better together.

The Board were also informed of proposals for the creation of a single commissioning arrangement for sector-wide services in the North East of Greater Manchester. North East Sector CCGs and local authorities had been working towards and arrangement for the acute footprint. The aim was the establishment of a single commissioning arrangement which underpinned the transformation of the Pennine Acute Hospitals NHS Trust and optimised the commissioning of other sector-wide services which includes those provided by the Pennine Care NHS Foundation Trust.

The Board sought and received clarification on the decision making and accountability. Board members referred to the case studies and were advised that objectives and opportunities to showcase what was going well would be reviewed.

RESOLVED that:

1. The update on the Greater Manchester Health and Social Care Partnership be noted.
2. The proposal for the creation of a single commissioning arrangements for acute and mental health services in the North East Sector be supported.

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STRATEGIC ESTATES

The Board gave consideration to an update on Strategic Estates. Estates had been identified as one of the key enablers for the successful implementation and delivery of the Oldham Locality Plan's key transformation areas. The Board were requested to identify key priority areas that the Strategic Estates Group were to be aware of and should be focussed on in 2017.

The Board were informed of the work of the Strategic Estates Group who were looking at estate savings boroughwide to close the funding gap. The work of the group included asset mapping, draft disposal programme, long and short term transformation priorities. Suggestions were requested for priority areas for revenue savings and service delivery improvements. Recommendations included a link to leisure dependent on the size of spaces available for sustainability for dry site leisure opportunity, housing and in a broader sense the Greater Manchester Spatial Framework, e.g. green spaces, trees and low carbon energy initiatives.

RESOLVED that:

1. The update and information provided on Strategic Estates be noted.
2. The proposed key priority areas of leisure and housing be explored further.

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PARTNERSHIP PLAN TO PREVENT AND ALLEVIATE POVERTY IN OLDHAM

The Board gave consideration to a report which outlined the work of the Poverty Agenda Group and explored the links with the Health and Wellbeing Board along with potential pledges/commitments which fed into a wider Partnership plan on the prevention and alleviation of poverty in Oldham.

The Poverty Action Group (PAG) was a committed group of people across the voluntary, community and faith sectors in Oldham. Some of their achievements to date were:

- The launch of the Oldham End Hunger Campaign which engaged with over 400 local residents, councillors and MPs;
- Worked with the DWP to change how benefit sanctions were being administered;
- Supported the Oldham Food Network to be established and supported crowdfunding efforts of Oldham foodbank kitchen; and



- Held events that looked at how benefit changes were affecting people with disabilities and production of impact of welfare benefits reports.

The report also highlighted poverty and the link to Health and Wellbeing and key vulnerable groups. The Board were provided with case studies related to challenges for residents with disabilities. The Board were asked as to what could be done collectively for the alleviation of poverty and address health and wellbeing. The following was highlighted:

- Housing providers had made a series of pledges and contributed to the crowd funding scheme;
- Transport was noted as a key problem;
- Leisure centres were not busy all day, space could be available for meeting rooms to provide information on healthy eating, physical activity, raise awareness of socialisation opportunities and beginner running or walking groups;
- An offer of room on stands for information;
- Dependent on further investigation an offer of land for allotments to work with Grow Your Own;
- Reflect on poverty in decision making, e.g. access and exit criteria;
- Using apprenticeships to provide opportunities in a larger way; and
- Enabling staff to volunteer.

RESOLVED that:

1. The Board committed to the alleviation and prevention of poverty that was within the Board's remit.
2. The role of the Board in issues related to health and poverty and proposals/suggestions made be noted.

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LOCAL SAFEGUARDING CHILDREN'S BOARD

RESOLVED that the Local Safeguarding Children's Board Report be deferred to the next meeting.

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THRIVING COMMUNITIES

The Board gave consideration to a report which provided an update on the Thriving Communities Programme. The programme was central to the improvement of health and wellbeing and reduction of health inequalities. The Programme would also put into place the infrastructure to support active citizenship, have the support of key public sector organisations and engage with the private sector in Oldham. The Oldham Locality Plan included a commitment for the establishment of a multi-specialist community provider of health and social care.

The programme would establish: a collaboration and innovation hub in Oldham; innovation and fast action grants; an extensive social prescribing programme; training and development to establish a cooperative workforce; and training to develop systems leaders across a wide range of partners and

communities. The programme was described in four sub-sections which included: social action and infrastructure; cooperative workforce; Leadership; and Insight.

The Board were informed that thriving communities was a fundamental part of the Locality Plan and the following was highlighted:

- Social issues and the impact of health and wellbeing on communities;
- Strong sense of place;
- Strong commitment to work together;
- Develop infrastructure to maximise benefits;
- Empower communities and release social capital;
- Scale up community activity.

The Board were reminded that Oldham was already a cooperative borough. The Board were informed that Thriving Communities would be the subject of the development session scheduled in February. Board members were invited to extend the invitation to other people in their organisations to attend the development session.

RESOLVED that:

1. The update on the Thriving Communities Work Programme be noted.
2. The work leading to a submission for funding from the Greater Manchester Transformation Fund at the end of February be noted.
3. Input be provided in to the development of the workstream
4. A further discussion be brought to back to the Board's February Development Session.

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STREET ANGELS

The Board gave consideration to a report which provided an update on the Oldham Street Angels. The group was formed in 2012 and their objective was to watch over town centre partygoers during the weekend and provided a helping hand. The scheme was run by Oldham's town centre chaplaincy and was backed by Greater Manchester Police. The group had grown to 19 volunteers and their aim was to keep people safe and provide pastoral care. The group were members of the pub watch scheme. The Board were invited to volunteer for an evening. Board members who had participated spoke of their experiences. Board members were also invited to spend a day in the life of a police officer.

RESOLVED that:

1. The update on the Oldham Street Angels project be noted.
2. The offer for participation in the Oldham Street Angels project and with Greater Manchester Police be supported.

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DATE AND TIME OF NEXT MEETING

RESOLVED that the date and time of the next meeting, that would be a Development Session, to be held on 21st February 2017 at 2.00 p.m. be noted.



The meeting started at 2.00 pm and ended at 4.10 pm